

Golf Course Superintendents Association

ENGLAND, INC.

February, 1978

Sponsors and administrators of the Lawrence S. Dickinson Scholarship Fund — Awarded yearly to deserving Turf Management Students.

# The Job That Isn't There

A certain amount of consternation has been aroused of late because of an old and familiar unethical practice which seems to surface every now and then.

It has been noted that golf course superintendents (obviously being from the ambitious species) are applying for jobs already filled by competent but unsuspecting colleagues. It reminds one of the old golf ball joke... the situtation in which a ball becomes lost even before it stops rolling.

This, however, is no joke. The seriousness of it is reflected in that ever-increasing fear of the veteran superintendent that warns him of a coup of sorts. That coup has been inspired by a few private clubs who play a game of football with supers and salaries... dump the old one with the higher salary commitment in favor of the young one who will come into the fold for a comparable song.

Unethical is not a descriptive editorially invented in this case. It's all there - in black and white - in both the Golf Course Superintendents Association of America and our own Golf Course Superintendents Association of New England.

The NEGCSA's bylaws are crystal clear. Article III states: "A member shall be deemed to have violated the Code of Ethics by... applying for a position without the definite knowledge of its vacancy." The GCSAA revised code reads: "A member of this association accepts and fully agrees to abide by the Code of ethics and pledges himself to... abstain from the debasement of, or encroachment upon, the professional reputation, practice or employment of another superintendent."

Obviously, the persons defying this code (should they be members of the governing associations) have, in fact, acted in a manner which warrants something more than individual soulsearching. If, in fact, they can be identified, each association is bound to instigate some form of disciplinary proceeding.

More important, though, is the continuing occurrence of factors which point up the necessity for a move toward the establishment of job security for the superintendent. It is a matter of experience by many a former super at a particular club that his job often hangs in the balance of absurd differences between personalities. Such changes in the super field have come out of a simple exchange of unpleasantries with a green chairman or an inconsequential act magnified by the mood of the day carried by the club president. Then there is just plain dislike between two parties where a livelihood lives or dies.

It would bring this discussion to a conclusion, if the security of the superintendent were confined to the above confrontations of personalities and isolated disagreements.

However, a new and more formidable form of danger stalks the super because of the so-called pinch felt by private clubs. In a word, some of these clubs will do anything to decrease the operation budget. In plain economics. . . you gain by the process of elimination.

This already is in evidence in the case of the golf professional. Examples are right there for the viewing. A professional leaves the club (one way or another) and the club decides not to replace him. If they do fill his position, it comes in the hiring of a green's fee seller or shoe spike tightener.

Fortunately for the superintendent, his job still commands the normal replacement process. His talk always has been, is and always will be, the most important in relation to the strongest motivation for establishing and sustaining the country club as we know it. Therefore, he can't be replaced by a faceless, robotlike person. But. . . he can be replaced by a young and ambitious colleague who might sell his soul cheap for the chance to advance his career.

The Code of Ethics, then, has been pierced and disfigured by the actions of those applying for jobs that aren't there. Behind it all, though, is the possibility that some prodding of these culprits exists. It's more than alarming. It's disgusting!

Gerry Finn

### NEXTMEETING

Monday Feb. 6, 1978 Place - Dedham Inn, Dedham, Mass. Directors Meeting 10 a.m. Regular Meeting 1 p.m. Educational Program 2 p.m. Lunch on your own

#### NEW MEMBERS

Joe Farina, South Shore C.C. Leroy Allen, Norwood C.C. Steve Hosington, Unicorn G.C. All three voted in as Associate

Members. Congratulations.

#### NEW MEMBERSHIP APPLICATION

Edward Picard, Woburn C.C. Associate Member

To be voted on at next meeting

## **Budgets ... The Mind Buster**

Golf Course Superintendents Association

Whenever golfers, superintendents, professionals, club members, managers and the like gather these days sooner or later the subject that will stick to their lips and cling there like some kind of barnacle is the cost of course operations. . . or the budget.

The budget is the original mind buster in golf operational circles. There doesn't seem to be any definite method of arranging one which will keep in tune or satisfy the wishes of the universal club supporter. What appears high in Massachusetts might appear moderate in Kansas. What might look to be intolerably low in New York could be just what the accountant ordered in Louisiana. Whatever, the size and score of the budget vary.

Recently, the Massachusetts Golf Association (MGA) stuck its foot into it with a survey conducted with the hope of coming to the light at the end of the operational tunnel. Some toes were stepped on etc. and the response is still in the making, as is the evaluation of same. But, alas, surveys may be for the proverbial bird. too.

One glaring compromise shared by all in the business of bringing the golfer the best possible playing conditions is the realization that budgets have been placed on the steep spiral in the past 10 years.

Let there be light here. A survey prepared in conjunction with budget studies by the firm of Harris, Kerr, Foster and Company - shows that in the decade between 1956 and 1966 the average cost per hole for maintenance rose from \$2,680 to \$3,807. That is an increase of substance but nothing compared to the next 10 years.

The same study group stretched the rule starting with 1966. When it came around to 1976, that \$3,807 cost per hole had jumped to \$7,381. That's almost a full 100 per cent increase and could even go beyond that if other variables in establishing budget costs are included.

An explanation of that last sentence comes in the fact that the \$7,381 figure includes only golf course materials and labor. When such items like payroll taxes, employee benefits, repairs are added, the cost takes another kangarooish leap to \$8,441 per hole.

The latest figures are for the 1976 season. Harris, Kerr, etc. note that the average cost went up 6.8 per cent in 1977 and approximately the same increase is anticipated for '78. In the overall budget for the full 18 holes, we are now talking in the vicinity of from one hundred and fifty to two hundred thousand dollars a year. That mutual realization of cost hikes are reflected in these high rolling numbers.

There has been in vogue in geographically oriented spots a pool of budget information collected by groups of country clubs. In the final analysis the hope is to gather corresponding cost figures and come to a compatible average figure for each maintenance project. On the surface, this method deserves consideration but budgets are such that their outlay requirements can differ from one course to another, even though the courses may be only miles apart.

Some of the considerations are soil type of playing ground, amount of play, age of course, topography of course, conditional reputation of course and outlook. The latter includes the general feeling toward achieving top playing conditions without trying to cut back drastically on the cost of them.

Comparison of budgets, then, is probably a useless endeavor and rewarding only in gaining outside knowledge. The only valid method of comparing is to do it line item for line item. . . with a look to other contributing factors such as those outlined above.

One outstanding aside to this ever-changing, ever-baffling but so important phase of golf course operation is that club members are becoming more aware of what their money does and where it goes. Budgets have invaded the 19th hole conversations and even spilled over to on-course chatter. And this is good. Hopefully, the national average costs - as presented here will find their way into some of the country club swap talk.

Budgets. You could probably write a book about them.

Gerry Finn

### President's Message

In 1966, the Golf Course Superintendents Association of New England established the Lawrence S. Dickinson Memorial Trust Fund. This was started to honor the memory of Professor Dickinson, a pioneer in the field of turf management education at the University of Massachusetts. At that time in 1966, it was hoped to have enough monies donated to the fund so that the administrators could award two scholarships to deserving students in the turf program at the University of Massachusetts. Letters were sent to all alumni of the Winter School, Stockbridge students, and all others with turf interest asking them to support the fund. Many responded to the plea of this worthwhile cause with their support. Last year, the Dickinson Trustees sent letters to the Friends of the Association, again asking for their support. Those that responded are recognized in the Newsletter.

For those who didn't know Professor Dickinson, he was the founder of the Greenkeepers at the University of Massachusetts in 1927. The first class had 9 men enrolled. This was a 10 week program which he later developed into the 2 year course as part of the Stockbridge program. In 1962 Professor Dickinson was awarded the USGA Green Section Award for distinguished service in the field of golf. Professor Dickinson was a friend to all in the turf industry.

I am hoping that all who read this message will see fit to contribute to this worthwhile fund.

Your continued support of this program will be greatly appreciated. You may send your contributions to: Donald Hearn, 4 Topeka Road, Chelmsford, Massachusetts 01824.

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## **Professionalism Is Applied Knowledge**

A profession is an occupation requiring extensive training, education and experience. One engaged in such an activity as a means of livelihood is a professional. But there are degrees of professionalism just as there are ranks of professions.

Some occupations - teaching, medicine, law - are assigned a high rank on the professional scale. Some professions and professionals earn greater respect because of their assumed competence or expertise as well as years of organized strength and public relations programs. Their professional character, spirit or methods are diametrically opposed to the amateurs.

Every professional does not have to have a Ph.D. or have spent most of his life as a lawyer or doctor to earn the respect and esteem that comes with knowing his job. It was not too long ago that very few universities offered professional training for golf course superintendents. Today, there are numerous institutions offering some sort of training for those interested in pursuing a career as a golf course superintendent.

A professional is not someone with a hundred hours of classroom instruction. While knowledge learned anywhere is valuable - it is not the goal and it does not make a professional.

The goal is application of that knowledge.

A professional takes as much as he can squeeze from his job and in the same shake he returns - through his experience, ethics and teachings - a dividend to that profession. The test of a professional is his attitude - his desire to tackle his job with enthusiasm and a willingness to open his mind to all the stimuli that influence him in his work.

A superintendent with a good attitude - a professional viewpoint of his job - will not do just what has to be done. He will approach problems with thought. He will seek others' thoughts. He will use his reasoning, training and learning to elicit solutions that will not only rid him of his immediate problem, but that will have a long-range effect.

A professional is one who is aware of what the job is all about and of how to go about it with the best results and least expenditure of energy. Golf course superintendency is a profession - it requires extensive knowledge of a wide range of subjects. A professional superintendent is one who does his job - on or off the course- and acquires knowledge and then applies that knowledge to his work.

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