

SUPERINTENDENT OF THE YEAR

A sports enthusiast, fun loving, hard working, common sense groovy guy, in a field somewhat different from his major as a graduate of Quinipiac College and UCONN with a BS in marketing. Wayne started out with a landscaping business, talked with Charlie Baskin, formerly at CC of Waterbury and decided to apply for the advertised position of assistant superintendent at Oak Lane CC.

There Wayne worked for his mentor Les Kennedy. Les was able to send Wayne to Winter School at the Stockbridge School of Agriculture compliments of Oak Lane CC. Wayne stayed at Oak Lane for 6 years and then moved on to the Superintendent's position at Mill River in Stratford. Wayne stayed at Mill River for 7 1/2 years. Les heard about the job at Farmingbury Hills GC & encouraged Wayne to apply.

Now Superintendent at Farmingbury Hills GC for 9 years he has seen numerous changes there. A new maintenance building & clubhouse, as well as improvements made to a few greens and tees. Also while there he became active in CAGCS.

Wayne has held numerous positions in our association. From serving on committees to secretary to vice president to president and now past president, Wayne has done a great job. His Presidents messages that were hand written and sent to Mary Jo to be typed were always a pleasure to read. Maybe now that the Superintendent of the Year has some extra time he will become computer savvy, after all Wayne you do have a cell phone.

Along with enjoying basketball, football and golf he enjoys his vacations. Wayne enjoys traveling to the Islands even if they are only 100' feet offshore, sampling vodka, and driving his 1988 Corvette. How groovy is that.

At the presentation of his award his mother Statia Urban was overheard saying that they did not mention "Butchie". It took some work but we now know who "Butchie" is. "Butchie" was the nickname Wayne was given by the nurses at the hospital where he was born. The lone boy in the nursery with the big head was nicknamed "Butchie" by the nursing staff. "Butchie" was written on the side of his bassinette. It stuck. Family members still call him by that name. Most of us know him as Wayno.

So congratulations Wayno, you're groovy.



Pictured with Wayne left to right niece Kristen MacKenzie, sister Patricia Kalman and his mother Statia Urban.

In This Issue...

President's Message
Winter Seminar
Schedule of Events
Turf Conference
Grasscatcher6-7
A Lesson Worth Repeating
Storm Damages10
Professionl Development1



Keith Angilly, President

While attending the Chapter Delegates meeting two years ago, Steve Mona, the CEO of the GCSAA, said something that I thought was very interesting. He said, and I am paraphrasing, that "our greatest strength and our greatest weakness was

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The Clippings is open to all commentary. Please send your comments to: Bob Chalifour, Newsletter Editor 39 First Street Groton, CT 06340

The President's Message

the fact that we generally like to avoid the spotlight, preferring instead to work behind the scenes". Because of this fact, we have not promoted the value of experience and professional development to the folks that hire and compensate us. This shortcoming is quite obvious when one looks at the hiring practices that have occurred over the last few years in CT. Experience and continuing professional development have become useless values, giving way to having worked for a "big-name" consultant or a "big-name" club, regardless of the capacity. It is time for this change. The GCSAA has begun to look at ways to promote the various professional classifications and what it takes to attain them. On the local level, we are putting together an employment committee to look at ways to interact with key people at the golf courses that are in the hiring process. On a personal level, we need to communicate to our golfers what it is we do, in terms of professional development. How often do we get asked, "What do you do all

winter?" February is the perfect time to write a brief update concerning what you have been doing in terms of professional development. If you are a Class A and/or Certified member, tell your golfers what you have done to get there. Trust me, they have no idea. If you educate one golfer at a time, we can turn this thing around.

As spring gets closer and closer, I would like to publicly acknowledge the efforts of Mark Mansur, our Education chairman. As part of his many duties, he is the person in charge of securing meeting sites for the upcoming year. Mark has put together a great schedule for the upcoming season and has a portion of the 2007 schedule done. If you are interested in hosting a meeting, please contact Mark. As I am writing this, the next big event is the New England Regional Turfgrass Conference & Show. I hope to see you there!

Good luck, Keith Angilly



WINTER SEMINAR DRAWS RECORD CROWD

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Our Winter Seminar was attended by 180 people this year. Just before the seminar there were less than 160 registered. Needless to say this puts a burden on the dinning facility and the committee to supply an adequate number of seminar packets as well as pesticide and GCSAA credit sheets. In the future please register for events in a timely manner.

I had no idea there were so many invasive plants that have become a problem. Bonnie Potocki provided us with some insight into the problem. Some preventative measures to prevent invasion into disturbed areas included using compost. Factors that make a plant invasive are:

- Aggressive growth habit
- Prolific seed production
- Successful seed dispersal, germination, colonization
- Rapid vegetative spread
- Better competitor for resources (sun,nutrients,water)
- Lack of natural enemies

Please visit there website (www.newfs. org) for more information on mile a

minute weed and volunteering to help gather data on invasive plant species in your local area.

Financial consultant Keith Smith, a former golf course superintendent, presented ideas to help us plan a sound retirement. He stressed importance of a proper asset management program. As well as a plan to know where you are and where you are going, and then have the discipline to follow that plan.

Dr. Pat Vittum along with her discussion on bluegrass weevil offered a recipe for sampling the critters. 2/3 cup table salt in 1 Quart of luke warm water, submerge sample in the solution for one hour, stir slowly. I hope you don't find any.

Dr. John Kaminiski gave a presentation on anthracnose. See accompanying anthracnose article.

Frederick Thomas a career guidance manager from GCSAA presented ideas and resources that are available through GCSAA. A Resume Work Book and help are available at no charge through GCSAA. For more information please call or contact GCSAA on line.

Amando Paolino III our lobbyist with

EIC and Dick Tice, Executive Director, EIC gave updates on legislation and asked everyone to visit the web site of EIC and www.risetoaction.com.

The CAGCS and the Board of Directors would like to thank all the speakers for taking time to spend with us.







CAGCS 2006 SCHEDULE OF EVENTS

Monday, April 24	Norwich Golf Course	Bruce Morse Host Superintendent
Monday, May 15	Stonington Country Club	Michael Marino Host Superintendent
Monday, June 19	Mill River Country Club	Keith Angilly Host Superintendent
Monday, July 24	Wintonbury Hills Golf Course	Greg DuBois Host Superintendent
Tuesday, August 8	Great River Golf Course CAGCS Invitational	Sean Flynn Host Superintendent
Sunday, September 10	Lake Compounce	
Tuesday, October 3	Hop Meadow Country Club Scholarship & Research Tournament	Eric Holm, CGCS Host Superintendent
Wednesday, November 1	Rock Ridge Country Club	Robert Welch Host Superintendent
Friday, December 8	CAGCS Christmas Party J. Timothy's Taverne	



Superintendent of the Year "King" Wayno with the Kennedy family.
Katie, Mary Jo and Les.

Reminder!!

CAGCS Scholarship applications are available to CAGCS members. A member must request application in writing to: CAGCS, P.O. Box 3678, Woodbridge, CT 06525. Deadline for requests of an application is April 3, 2006 & deadline for submitting is May 5, 2006.

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ANTHRACNOSE: A FIVE-YEAR MULTISTATE RESEARCH INITIATIVE

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John Kaminski, Assistant Professor of Turfgrass Pathology University of Connecticut

Desired or not, annual bluegrass is commonly found on putting greens throughout the Northeast and surrounding regions. While a healthy stand of annual bluegrass can result in an excellent putting surface, the species is known to have its fair share of issues. Problems associated with managing annual bluegrass were evident during the summer of 2005, which was marked by days in which temperatures above 90oF appeared to be the norm and not the exception. In addition to environmental stresses, annual bluegrass is prone to damage from routine cultural practices (e.g., low mowing, topdressing, vertical cutting, etc.) and is susceptible to a variety of turfgrass diseases. One disease in particular has drawn the attention of university researchers.

An increase in the incidence and severity of anthracnose basal rot (caused by Colletotrichum cereale) over the last 10 years has led to the development of a new Multistate Research Initiative. Towards the end of 2005, turfgrass researchers from the Northeast and other regions of the United States and Canada decided to gather their resources to address this emerging problem. Comprised of 22 turfgrass researchers, the multistate anthracnose (and annual bluegrass weevil) project will attempt to answer several questions over the next 5 years. Four main issues that will be addressed include:

Objective 1: Fill critical gaps in our understanding of the anthracnose pathogen.

An important component of this project is improving our understanding of the biology and ecology of the pathogen that causes anthracnose. Researchers will focus on identifying the geographic distribution of anthracnose and also use various methods to determine differences among strains of the pathogen. In addition to determining the distribution and spread of the pathogen, experiments will be conducted to elucidate

important biological aspects of C. cereale. Laboratory and field experiments will seek to determine how and where the pathogen survives unfavorable periods and how and when infection occurs. Knowledge obtained from these basic studies will provide valuable information that will increase our understanding of the host-pathogen interaction.

Objective 2: Identify & develop new control options for suppressing anthracnose.

Research will be conducted to increase our list of management options used to reduce the severity of anthracnose. Management strategies to be evaluated include the use of biological, biorational and chemical controls. Studies will seek to improve pesticide combinations, timing regimes, and resistant management strategies. The frequency and mechanisms of Colletotrichum resistance to commonly used chemistries will also be examined.

In addition to biological and chemical coordinated field studies controls. will evaluate the impact of various cultural practices on the development of anthracnose. Strategies will seek to determine the influence of nitrogen rate and source, plant growth regulators, and other cultural practices (e.g., mowing, verticutting, irrigation, etc.) on disease severity. Currently developed annual bluegrass cultivars will also be assessed in field studies to determine their potential benefits on newly established putting surfaces. Results from these field and greenhouse studies will provide valuable information applicable to managing this disease on golf courses.

Objective 3: Develop improved IPM decision tools for managing anthracnose on golf courses.

In addition to determining management strategies that directly impact anthracnose severity, researchers will attempts to determine the influence of environmental conditions (temperature, humidity, leaf wetness, etc.) on anthracnose. Using information gathered from field and greenhouse studies, a predictive model for anthracnose will be constructed from environmental variables and key management factors. Results from these investigations will allow turfgrass managers

to forecast anthracnose development and therefore implement the appropriate disease management strategies prior to the onset of severe damage.

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Objective 4: Develop best management practices for annual bluegrass on golf courses to help reduce economic & environmental costs.

Following the collection and interpretation of research results obtained from these studies, pertinent findings will be shared directly with golf course superintendents. Results from all participants in this study will be combined to develop a best management practices publication for annual bluegrass. Research findings will also be distributed in the form of publications, annual meetings and symposium sessions, and regional workshops through the Northeast.

Ultimately, this project will allow researchers from around the region to work together to solve a problem facing golf course superintendents. By combining our efforts, we hope to speed the gathering of information and avoid overlap and duplication of research efforts. Finally, the consolidation of information from all researchers in a single location (Multistate Website to be introduced in 2006) will make it easier for golf course superintendents to find information about relevant research in their region.

Although this project involves numerous turfgrass researchers, the participation of golf course superintendents will be essential to the success of the project. In the coming months, you will be asked to participate in a survey that will provide valuable information for this project. Other ways you can contribute include the communication of information about anthracnose at your facility, the submission of suspected anthracnose samples to participating university diagnostic labs, and the use of your golf course for various field studies related to the project.

Researchers are optimistic about finding improved management strategies for suppressing anthracnose. Results obtained over the next five years will play a key role in our understanding of the pathogen and management of this increasingly devastating disease. For more information about this project, contact John Kaminski at the University of Connecticut (john.kaminski@uconn.edu).





Grass Catcher Connecticut ASSOCIATION OF GALF COURSE SUPERNITENDENTS

New Members

Ronald Beck; Class C Fishers Island Club

Douglas J. Drugo; Class SM Wee Burn Country Club

Ben Eggleton; Class C Fishers Island Club

James Favreau; Class Commercial Turf Links Environmental Service, Inc.

Timothy Haines, CGCS; Class A Gillette Ridge Golf Club

Marc S. Maxim; Class C Candlewood Valley Country Club

Patrick Nunn; Class C Great River Golf Club

Peter J. Werner; Class C Birchwood Country Club

Congratulations

Congratulations to Chris Alonzi formerly at Woodbridge CC is now at Elmwood CC in Elmwood, NY Peter Gorman Assistant Superintendent, Black Hall Club was reelected to serve as the Clss C Representative to the Board of Directors of CAGCS



Peter Gorman

Congatulations to Jim Budny formerly superintendent at Tower Ridge CC is now in irrigation sales at Turf Products Corp.

Congratulations to Tim Quirk formerly with Turf Products is now PGA Professional at Twin Hills CC in Longmeadow MA.

Condolences

Condolences to the family of John Garcia on the passing of his grand-mother.

On the passing of John Donahue, 73, on December 22, 2005, the father of Michael Donahue.

On the passing of Carlton "Skip" Morse, 75, on December 30, 2005, the father of Bruce Morse.

On the passing of Shirley Ladzinski, 62, on January 10, 2006 the wife of Paul Ladzinski.

On the passing of Andrew Lund, 86, on Jan. 27, 2006, father of Peter Lund.

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On the passing of Joseph Trosky, 87, on February 4, 2006, the father of Joseph Trosky.

On the passing of Mr. Osborn, on February 8, 2006, the father of Mark Osborn.

To John Ferry on the passing of his father Robert W. Ferry.

To the family of Charles Mruk on his passing. Charlie was a long time coordinater of the Sports Turf Program (Alternate Session) at the former UMASS Turf Conference.

Notes

Due to the resignation of John Ruzsbatzky, Paul Bonini has been appointed to the CAGCS Baoard of Directors by President Keith Angilly. Peter Hull of Turf Products Corp. is the newly elected Commercial Representative to the Board of Directors of CAGCS.

New Jersey Turfgrass Foundation presents the 11th Annual Rutgers Turfgrass Research Golf classic at Fiddler's Elbow country Club on Monday, May 8, 2006 visit www. njturfgrass.org for more information.



Paul Bonini



This screener manufactured by F. S. Converse Co., Inc. Johnson City, NY is a reminder that those spring jobs are ready to get started. Have a good season and hope that it will not be like last year.



Peter Hull

GCSAA Class A Update

Congratulation to the following members of the Connecticut Association of GCS who were assigned to the initial three-year Class A renewal cycle and have successfully completed all the requirements for maintaining their Class A status. These individuals have obtained at least 3.0 points, a minimum of 1.2 coming from education points and have demonstrated environmental stewardship by possessing a pesticide license in the state of their employment or successfully passing GCSAA's IPM exam.

Mr. Brian W. Skelly

Mr. Philip Neaton

Mr. Charles Babcock

Mr. Paul A. Sabino

Mr. Anthony D. Grosso

Mr. Robert Welch

Mr. Bruce Morse

Mr. Donald Beck

Mr. Keith A. Angilly

Mr. John N. Garcia

At the current time, 31% of all GCSAA Class A members who were assigned to the initial three-year renewal cycle have successfully completed all the requirements.

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A LESSON WORTH REPEATING

Every day is filled with opportunities to choose how we react. Many times, in fact, we are faced with confrontational issues where our own response will determine if we engage in an argument or benefit from a learning experience.

I cannot imagine how many times in the past 25 years that I have personally drawn from the important lessons I learned as a young man in reading my first self-help book, How To Win Friends and Influence People. In this classic, Dale Carnegie expertly teaches the invaluable lesson that the only way to get the best of an argument is to avoid it. In knowing this fact, and then living its reality, I have consciously stopped myself countless times and been grateful for the experiences that have followed. In this issue of People Solutions, consider the alternatives to telling someone else they are "wrong" and weigh the value of proving your case against the consequences of doing so. - Jim Paluch

You'll Never Win an Argument

"That's absurd," you might say, "of course you can win an argument. It's simply a matter of proving you're right and the other party is wrong." But, the positive feelings we associate with winning are seldom present when an argument ends or subsides. Suppose you triumph over the other person and shoot their argument full of holes and prove them totally incompetent. Then what? You will feel fine, but what about the other person? You have made them feel inferior. You have hurt their pride. When you tell someone they are wrong, you strike a direct blow to their intelligence, judgment, pride and self-respect, but you don't make them want to change their mind. In most cases, it's a call to action and they are compelled to defend themselves or strike back. They will resent your triumph, and as Carnegie said, "A man convinced against his will is of the same opinion still."

Nine times out of ten an argument ends with each of the contestants more convinced than ever before that they are absolutely right. Before you start to put someone straight on a matter, first consider if it is worth the risks involved. Is it important to your relationship and to your future, or are you proving your superior intelligence by setting the facts straight? If a confrontation is imminent and it is important to talk things out, then approach the situation with a desire for positive results, not the title of "winner." Carnegie said in How To Win Friends and Influence People,

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"If you are going to prove something, do it so subtly that no one will feel you are doing it." In the words of Galileo, "You cannot teach a man anything; you can only help him to find it within himself." If someone makes a statement you know is wrong and it needs to be corrected, you'll have a much greater chance of changing their mind by saying, "I may be wrong, I frequently am, but let's look at what we know."

If you consider the time and energy wasted on heated arguments that get no results, you'll agree that a more positive non-threatening approach to conflict is the fastest, most productive road to reason. Remember that misunderstandings are never ended by an argument but are defused by tact, diplomacy and a sincere desire to see the other person's point of view. The next time you're in this type of situation, take the steps to avoid turning a difference of opinions into a battle of wills. An open disagreement can be one of our greatest learning arenas in life. Why not develop the skills that will help you and the other person both grow from the experience? - JP Horizons

STORM DAMAGES TRADITION AT WINDSOR

By Heather Garvin & John LaBrie, GCS

Like many Superintendents in the area, the summer of 2005 was a welcome departure for John LaBrie, Regional Superintendent for the Tradition at Windsor as well as the Tradition at Wallingford. John took on this position midway through the summer and spent too much time getting to know I-91 through Hartford. September kept up the warmer than usual temperatures and October should have been a relief, but on October 14 and 15, a rain event that unearthed a sinkhole on I-91 near the course, also took its toll on The Tradition at Windsor.

Over those two days, 22 inches of rain fell in Windsor. On Saturday morning when John came in to set up for a tournament, he couldn't believe his eyes. The Mill Brook had risen 20 ft. over its banks. Not since the flood of 1955 had this area seen such a deluge. The pump house was submerged. Two days later, the brook was back within its banks, and the full extent of the damage could be seen.

Six bridges crossed the Mill Brook and all were moved from their foundations. The 35-foot long bridges each had two I-beams weighing a ton each, with 10-foot long, four inch thick oak planks spanning them. To get them back in place they each had to be taken completely apart and each foundation shored-up along the banks. Machinery came and lifted the I-beams in place and then the oak planks were reattached. Five of the six bridges were back in place by the time they reopened two weeks later.

The brook's banks were washed away by the volume and speed of water, however, somewhere in all this destruction, there was a saving grace. One of the bridges ended up wedged against the 17th tee, saving the tee from being washed away, while another bridge ended up on the 16th approach.

The 4-inch mains that ran under the bridges were washed out along with the irrigation wires, which made winterizing the irrigation system an even bigger chore.

The culvert under Poquonock Avenue became blocked with debris, causing the

15th & 16th greens to become covered by silt. Hundreds of tons of material were removed from these areas. An aggressive combination of shovels, power brooms, and good old-fashioned elbow grease seem to have gotten the job done.

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The dam failed and was destroyed. The reconstruction of the dam must be carefully engineered so as to not adversely affect those downstream. The process of selecting an engineer is time consuming and costly. Governor Rell applied for disaster assistance for the state. Fema came to the assistance of various counties with \$48 million in aid, but other towns such as Windsor received no financial help.

It is a learning experience John hopes no one has to go through. At a time of the year when Superintendent's look forward to shorter days and a little relaxation, John is in high gear selecting an engineer, meeting with Town and State Officials, and trying to finish the clean up. The two weeks closed and tournament income lost may not have been appreciated in a tight year, but the good thing is it happened in October and not in prime season.









PROFESSIONAL DEVELOPMENT INITIATIVE ARTICLES FOR CHAPTERS

What professional development means for the golf course superintendent?

Imagine if you could influence how the leaders at your golf course see you. You can. PDI offers you the opportunity. By taking personal responsibility to continually improve your skills and abilities, you will raise your credibility and perceived authority. With a commitment to being the best that you can be; by embracing continual learning and the knowledge gained from competency-based education, you will create expectations for your performance with your employer and then deliver on those expectations.

These standards have afforded you an important opportunity to confirm your commitment to life-long learning. By adopting standards, GCSAA members very publicly committed to the golf world that they want to validate their achievements and competencies. Previously, there was not a way to document the skills, knowledge and abilities of a Class A superintendent and market them to employers as consistent within the profession.

The result: recognition and reward for your effective management of the golf course and the golf experience you provide for golfers.

If you have any questions concerning your Class A status, please contact R. Scott Woodhead, Senior Manager of Governance and Member Standards at 1-800-472-7878 ext 4418 or Stacie Adams, Membership/PDI Coordinator at extension 3687.

Still Plenty of Time!

It's possible that you recently received a Class A Renewal Update from GCSAA and were awakened to the fact that you are in the initial 3-year renewal cycle and need to acquire a combination of education/service points in order to remain a Class A member of GCSAA when July 1, 2006 rolls around. With less than a year remaining, is this still possible?

Here are a couple of things to remember:

- There is still plenty of time to easily fulfill the required three education/service points, keeping in mind that a minimum of 1.2 points must be "education" points.
- Everything from attending a local chapter meetings with approved education, to participating in one of the numerous GCSAA webcast opportunities from the comfort of your office or home, to attending the 2006 Golf Industry Show and GCSAA Education Conference as a full-pack registrant and much, much more; will earn you education points. And do not forget to record credit for serving on a local community board, coaching your son/daughter's soccer team, or giving a presentation

to the local flower club, which are just three of the many ways to obtain service points.

- To review a full list of education/service point opportunities, as well as recording education/service points and posting pesticide license information, please go to the "My Member Central" tab on the GCSAA web site or request information and affidavits by calling the GCSAA's Fax-On-Demand line at 1-888-838-4419
- If you have any questions concerning your Class A status, please contact R. Scott Woodhead, Senior Manager of Governance and Member Standards at 1-800-472-7878 ext 4418 or Stacie Adams, Membership/PDI Coordinator at extension 3687.

So exactly how do I record points?

Be sure to visit Member Central on the GCSAA Web site at www.gcsaa.org. Member Central is your one-stop shop for managing your Class A requirements. It will allow you to record education and service points, as well as view your transcript for either your current renewal cycle or a comprehensive, lifetime record.

- •Education points for pre-approved non-GCSAA educational events. An event approval code will be announced at some point during the program. To record your attendance, you must submit the event approval code to GCSAA by using either the online education point affidavit available in Member Central or a traditional paper affidavit.
- Education points for educational events without GCSAA pre-approval Submit the "Member Application for GCSAA Education Points" available in Member Central under the external education section to request a review of an education program. Applications must be submitted within 30 days of the event. If the program meets the criteria for education points, staff will record the education points to your transcript.
- Education points for GCSAA seminars & web casts You must complete the evaluation form given at the end of the seminar and return it to the instructor. The evaluations will be scanned and the education points automatically recorded
- Education points for attending the GCSAA Education Conference and Golf Industry Show - You must be registered as a full-pack attendee in order to receive the 1.5 education points that are awarded for attendance at the GCSAA

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Education Conference and Golf Industry Show. Your points will be recorded automatically following the conference.

• Service Points – Service Points can be recorded using the online service point affidavit available in Member Central or by submitting a traditional paper affidavit. A few categories require additional documentation be provided. For a complete

list of the service point categories, visit Member Central.

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- If you do not have access to the Internet or would prefer to use a paper affidavit, we have developed a special automated, 24-hour Fax-On-Demand telephone system (1-888-838-4419). Upon request, a blank education or service point affidavit form will be faxed to you. After completing the appropriate affidavit, mail or fax (785) 832-3643 the form back to GCSAA where staff will update your transcript. You can also request these forms by calling the GCSAA Member Solutions at (800) 472-7878.
- If you have any questions concerning your Class A status, please contact R. Scott Woodhead, Senior Manager of Governance and Member Standards at 1-800-472-7878 ext 4418 or Stacie Adams, Membership/PDI Coordinator at extension 3687.

Pesticide License or GCSAA IPM Exam!

Along with accumulating a total of three points (minimum 1.2 education points); one of the requirements for renewing Class A status is to provide proof of possessing a pesticide license or passing GCSAA's IPM exam. What is the reasoning behind such a requirement?

- Golf course superintendents are truly stewards of the environment, but it often takes more than just "walking the walk and talking the talk" to convince others outside the golf course management industry.
- The easiest and most highly recognized way to validate your commitment to the environment is through the possession of a pesticide license. While not every golf course superintendent applies chemicals, it was agreed that all Class A members should have a basic understanding of the concepts related to safe pesticide application, handling and storage.
- Remember, to enter your pesticide license information, please access an affidavit through "My Member Central" on the GCSAA web site or request an affidavit by calling GCSAA's Fax-On-Demand at 1-888-838-4419.
- If you do not currently possess a pesticide license and would prefer to take GCSAA's IPM exam, you have the ability to schedule an exam by once again going to "My Member Central" or calling the Fax-On-Demand number listed above.
- If you have any questions concerning your Class A status, please contact R. Scott Woodhead, Senior Manager of Governance and Member Standards at 1-800-472-7878 ext 4418 or Stacie Adams, Membership/PDI Coordinator at extension 3687.



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